

UAL Corporation, et al., Case No. 02-B-48191

INSTRUCTIONS FOR TELEPHONIC APPEARANCES

1. Telephonic Appearances in the Chapter 11 Cases of the above-captioned Debtors will be conducted through Court Conference, or such other service to be determined by the Debtors in their sole and absolute discretion at any time. Telephonic Appearances are arranged by reservations, as instructed below. Questions about Telephonic Appearances should be directed to Court Conference at (866) 582-6878 or (310) 743-1886.
2. Entities who have filed a Court Filing may participate by Telephonic Appearance in the hearing(s) at which such Court Filing will be heard and all other entities may participate by Telephonic Appearance in "listen-only" mode (each, a "Participant").
3. **Making a Reservations for a Telephonic Appearance:**
 - (a) At least 2 business days (but no less than 48 hours) prior to the hearing, each Participant, whether intending to be heard by the Bankruptcy Court or to monitor the proceedings in "listen-only" mode, must notify Court Conference by phone at (866) 582-6878 or (310) 743-1886, or by facsimile (866) 533-2946.
 - (b) For a Telephonic Appearance, each Participant must provide the following information: (1) the case name and number: UAL Corporation, et al., Case No. 02-48191; (2) the name of the judge: Honorable Eugene R. Wedoff; (3) the date and time of the hearing; (4) the name, address and phone number of the Participant; (5) the party whom an attorney represents, if applicable; and (6) the Court Filing(s) and matter(s) on which the Participant wishes to be heard or an indication that the attorney/participant intends to monitor the proceeding in "listen-only" mode.
 - (c) Each Participant will receive a fax confirmation and instructions for the Telephonic Appearance from Court Conference the day before the hearing.
4. **Written Notification to Counsel to the Debtors and Official Committee of Unsecured Creditors:**
 - (a) Each Participant intending to be heard during their Telephonic Appearance must send written notification to be received at least one (1) business day (but no less than twenty-four (24) hours) prior to the hearing, to the following:
 - (i) Kirkland & Ellis, 200 East Randolph Drive, Chicago, Illinois 60601, facsimile (312) 861-2200, Attn: David R. Seligman and Marc J. Carmel, as counsel for the Debtors; and
 - (ii) Sonnenschein Nath & Rosenthal, 8000 Sears Tower, Chicago, Illinois 60606, facsimile (312) 876-7934, Attn: Fruman Jacobson and Sonnenschein Nath & Rosenthal, 1221 Avenue of the Americas, 24th Floor, New York, New York 10020-1089, facsimile (212) 768-6800, Attn: Carole Neville, as counsel to the Official Committee of Unsecured Creditors.

- (b) The written confirmation could be (i) a copy of the confirmation received from Court Conference or (ii) all of the information that was provided to Court Call to initiate the Telephonic Appearance.
- (c) The Debtors may, in their sole and absolute discretion, deny a Participant the opportunity to make a Telephonic Appearance, if such Participant fails to provide proper written notification to counsel to the Debtors. The Official Committee of Unsecured Creditors may, in their sole and absolute discretion, deny a Participant the opportunity to make a Telephonic Appearance, if such Participant fails to provide proper written notification to counsel to the Official Committee of Unsecured Creditors.

5. **Fees for Each Telephonic Appearance:** The fee for the Telephonic Appearance is fixed by Court Conference, a private company with no affiliation to the Debtors, depending upon the length of time the Participant is on the call, regardless of whether the Participant actually is heard by the Bankruptcy Court or whether the Participant participates in "listen-only" mode.

- (a) Each Participant will be charged or billed an initial fee of \$50.00 (to be applied to the total amount the Participant owes Court Call) at the time of reservation with Court Conference, with appropriate increments, if any, to be charged or billed based upon the schedule included below:

Call Length	Fee
0-90 minutes	\$50.00
91-180 minutes	\$80.00
181-270 minutes	\$120.00
271-360 minutes	\$160.00
Over 360 minutes	Court Call charges an additional \$40.00 for each additional 90 minutes.

- 6. There are no subscription fees and no special equipment is required to use the service.
- 7. Under no circumstances may any Participant record or broadcast the proceedings conducted by the Bankruptcy Court.